

APPENDIX 1

Analysis of BVPIs for 2005/06 against top, median and bottom quartiles for district councils and all England top quartile for 2003/04

KEY	
	Proposed Key BVPI for 2005/06 (shown in left-hand column)
	RED - District Council Bottom 25%
	AMBER - District Council Median
	GREEN - District Council Top 25%

People First

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Median	GREEN District Council Top 25%	England Top Quartile	Comment
BV226a	The total amount spent by the local authority on advice and guidance services provided by external organisations	Chris Overend	New	Not available	Not available	Not available	Not available	New from 2005/06
BV226b	The percentage of monies spent on advice and guidance service provision which was given to organisations holding the CLS Quality mark at 'General Help' level and above	Chris Overend	New	Not available	Not available	Not available	Not available	New from 2005/06
BV226c	The total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	Chris Overend	New	Not available	Not available	Not available	Not available	New from 2005/06

Community Wellbeing

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Median	GREEN District Council Top 25%	England Top Quartile	Comment
BV2a	The level of the Equality Standard for local government to which the Authority conforms in respect of gender, race and disability	Tony Tidey	Level 1	Not available	Not available	Not available	Not available	None
BV2b	The quality of an authority's Race Equality Scheme and the improvements resulting from its application	Tony Tidey	42% AMBER	26	42	55	63	None

BV126	The number of domestic burglaries per year, per 1,000 households in the local authority area	Simon Ford	13.86	Quartile data not published	Quartile data not published	Quartile data not published	Quartile data not published	None
BV127a	The number of violent crimes per year, per 1,000 population in the local authority area	Simon Ford	New	Quartile data not published	Quartile data not published	Quartile data not published	Quartile data not published	New from 2005/06
BV127b	The number of robberies per year, per 1,000 population in the local authority area	Simon Ford	New	Quartile data not published	Quartile data not published	Quartile data not published	Quartile data not published	New from 2005/06
BV128	The number of vehicle crimes per year, per 1,000 population in the local authority area	Simon Ford	13.98	Quartile data not published	Quartile data not published	Quartile data not published	Quartile data not published	None
BV156	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	John Kershaw	76.9% GREEN	27%	47.00%	67%	64.83	None
BV174	The number of racial incidents reported to the local authority, and subsequently recorded, per 100,000 population.	Simon Ford	144.76	Not available	Not available	Not available	Not available	None
BV175	The percentage of racial incidents reported to the Local Authority that resulted in further action	Simon Ford	100% GREEN	0%	100.00%	100%	100%	None
BV225	The overall provision and effectiveness of local authority services designed to help victims of domestic violence and prevent further domestic violence	Simon Ford	New	Not available	Not available	Not available	Not available	New from 2005/06

ICT and Corporate Support Services

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Median	GREEN District Council Top 25%	England Top Quartile	Comment
BV11a	The percentage of the top-paid 5% of the local authority's staff who are women	Tony Tidey	23.21% AMBER	14.70%	20.00%	26.69%	39.05	None
BV11b	The percentage of the top 5% of the local authority's staff who are from an ethnic minority	Tony Tidey	2.19% GREEN	0%	0%	2.20%	3.70%	None
BV11c	The percentage of the top 5% of the local authority's staff who have a disability	Tony Tidey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV12	The number of working days/shifts lost to the local authority due to sickness absence	Tony Tidey	10.68 AMBER	11.82	10.3	8.93	8.9	None
BV14	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force	Tony Tidey	0.18% GREEN	1.02%	0.48%	0.14%	0.17%	None

BV15	The percentage of local authority employees retiring on grounds of ill health as a percentage of the total workforce	Tony Tidey	0.35% AMBER	0.61%	0.34%	0%	0.17%	None
BV16a	The percentage of local authority employees with a disability	Tony Tidey	1.62% RED	1.72%	2.76%	4.11%	N/A	None
BV16b	The percentage of the economically active population in the authority area who have a disability	Tony Tidey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV17a	The percentage of local authority employees from ethnic minority communities	Tony Tidey	3.26% GREEN	0.60%	1.20%	2.40%	Not available	None
BV17b	The percentage of the economically active population from ethnic minority communities in the local authority area	Tony Tidey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV157	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery	Adrian Scott	70% GREEN	50.30%	62.99%	72%	74%	None

Housing

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Median	GREEN District Council Top 25%	England Top Quartile	Comment
BV63	The average SAP rating of local authority owned dwellings	Christine Sobey	69 GREEN	58	62	65	65	None
BV64	Number of non-local owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority	Jim Nolan	0	Not available	Not available	Not available	Not available	New from 2004/05
BV66a	Rent collected by the local authority as a proportion of rents owed on housing revenue account (HRA) dwellings	Christine Sobey	97.8% AMBER	96.79%	97.79%	98.60%	98.19%	None
BV66b	The number of local authority tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV66c	The percentage of local authority tenants in arrears who have had Notices Seeking Possession served	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV66d	The percentage of local authority tenants evicted as a result of rent arrears	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06

BV164	Does the authority follow the commission for Racial Equality's code of practice in rented housing and the Good practice Standards for social landlords on tackling harassment included in 'Tackling Racial Harassment' code of practice for social landlords	Christine Sobey	Yes	Not available	Not available	Not available	Not available	None
BV183a	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	Christine Sobey	0 weeks GREEN	8.8 weeks	5 weeks	1.18 weeks	1.21 weeks	None
BV183b	The average length of stay hostel accommodation of households that are unintentionally homeless and in priority need	Christine Sobey	16.8 weeks AMBER	22.25 weeks	9 weeks	0 weeks	0 weeks	None
BV184a	The proportion of local authority dwellings which were non-decent at the start of the financial year	Christine Sobey	7.3% GREEN	46%	29%	15%	21	None
BV184b	The percentage change in the proportion of non-decent dwellings between the start and the end of the financial year	Christine Sobey	52.7% GREEN	4.50%	15.80%	26.60%	0	None
BV185	The percentage of responsive repairs with kept appointments	Christine Sobey	21% RED	0%	39.80%	83.20%	85.60%	None
BV202	Number of people sleeping rough on a single night within the area of the authority	Christine Sobey	1	Not available	Not available	Not available	Not available	New from 2004/05
BV203	The percentage change in the average number of families placed temporary accommodation	Christine Sobey	0.75%	Not available	Not available	Not available	Not available	New from 2004/05
BV211a	The proportion of planned repairs and maintenance expenditure on Housing Revenue Account (HRA) dwellings, compared to responsive maintenance expenditure on HRA dwellings	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV211b	The proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non urgent repairs expenditure to HRA dwellings	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV212	The average time taken to re-let local authority housing	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06
BV213	The number of households who considered themselves as homeless who approached the local authority's housing advice services, and for whom housing advice casework intervention resolved their situation	Christine Sobey	New	Not available	Not available	Not available	Not available	New from 2005/06

Finance and Performance Management

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Median	GREEN District Council Top 25%	England Top Quartile	Comment
----------	------------	---------	----------------------	---------------------------------	-------------------------------	--------------------------------	----------------------	---------

BV8	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of receipt or within the agreed payment terms	Peter Maddock	94.62% AMBER	90.89%	94.49%	96.74%	95.90%	None
BV9	The percentage of council tax collected by the Authority in the year	Robert Pavey	97.6% AMBER	97.20%	98.00%	98.50%	98.29%	None
BV10	The percentage of non-domestic rates collected	Robert Pavey	98.7% AMBER	98.00%	98.77%	99.12%	99.10%	None
BV76a	The number of claimants visited, per 1000 caseload	Janet Twinn	207.9 AMBER	64.11	200	304	310.45	None
BV76b	The number of fraud investigators employed, per 1,000 caseload	Janet Twinn	0.33 AMBER	0.26	0.35	0.48	0.44	None
BV76c	The number of fraud investigations, per 1,000 caseload	Janet Twinn	38.76 AMBER	32.87	41.45	61.7	52.61	None
BV76d	The number of prosecutions and sanctions, per 1,000 caseload.	Janet Twinn	3.3 AMBER	1.77	3.37	5.83	4.84	None
BV78a	The average time for processing new claims.	Janet Twinn	44.4 RED	46.3	38.4	31	32	None
BV78b	The average time for processing notification of changes of circumstance	Janet Twinn	24.7 RED	13	9	7.2	7.7	None
BV79a	The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision	Janet Twinn	99.6% GREEN	96.80%	98.00%	99.00%	98.8%	None
BV79b(i)	The amount of Housing Benefit overpayments recovered during the period being reported on, as a percentage of HB deemed recoverable overpayment during that period	Janet Twinn	New	Not available	Not available	Not available	Not available	New from 2005/06
BV79b(ii)	Housing Benefit overpayments received during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus the amount of HB overpayments identified during the period	Janet Twinn	New	Not available	Not available	Not available	Not available	New from 2005/06
BV79b(iii)	Housing Benefit overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus the amount of HB overpayments identified during the period	Janet Twinn	New	Not available	Not available	Not available	Not available	New from 2005/06

Environmental Protection

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Average	GREEN District Council Top 25%	England Top Quartile	Comment
----------	------------	---------	----------------------	---------------------------------	--------------------------------	--------------------------------	----------------------	---------

BV82a(i)	The percentage of household waste arisings which have been sent by the authority for recycling	David Marsh	New	Not available	Not available	Not available	Not available	New from 2005/06
BV82a(ii)	The total tonnage of household waste arisings which have been sent by the authority for recycling	David Marsh	New	Not available	Not available	Not available	Not available	New from 2005/06
BV82b(i)	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	David Marsh	New	Not available	Not available	Not available	Not available	New from 2005/06
BV82b(ii)	The total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	David Marsh	New	Not available	Not available	Not available	Not available	New from 2005/06
BV84a	The number of kilograms of household waste collected per head of the population.	David Marsh	430 RED	430.3	400.8	371.7	390	None
BV86	The cost of household waste collection per household.	David Marsh	36.98 AMBER	Not available	£37.27	Not available	Not available	None
BV166a	The local authority's core against a checklist of environmental health best practice	Jim Nolan	80% AMBER	74.55	86.60%	90%	90%	None
BV199a	The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level	Jim Nolan	New	Not available	Not available	Not available	Not available	New from 2005/06
BV199b	The proportion of relevant land and highways of which unacceptable levels of graffiti are visible	Jim Nolan	New	Not available	Not available	Not available	Not available	New from 2005/06
BV199c	The proportion of relevant land and highways from which unacceptable levels of fly-posting are visible.	Jim Nolan	New	Not available	Not available	Not available	Not available	New from 2005/06
BV199d	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'	Jim Nolan	New	Not available	Not available	Not available	Not available	New from 2005/06

Planning and Economic Development

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Average	GREEN District Council Top 25%	England Top Quartile	Comment
BV106	The percentage of new homes built on previously developed land	Barry Land	94% GREEN	45.20%	66.00%	86%	93.50%	None
BV109a	The percentage of major application determined within 13 weeks	Barry Land	41% RED	40.25	51.86%	63.58%	63.64%	None
BV109b	The percentage for minor applications determined within 8 weeks	Barry Land	57% RED	52	61.00%	71%	70.28%	None

BV109c	The percentage for 'other' applications determined within 8 weeks	Barry Land	77% RED	73.98	80.00%	86%	85.00%	None
BV179	The percentage of standard searches carried out in 10 working days	Jill Tautz	60.6% RED	93.28	99.47%	100%	100.00%	None
BV200a	Did the local planning authority submit the Local Development Scheme by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Ian White	New	Not available	Not available	Not available	Not available	New from 2005/06
BV200b	Has the local planning authority met the milestones which the current Local Development Scheme sets out?	Ian White	New	Not available	Not available	Not available	Not available	New from 2005/06
BV200c	Did the local planning authority publish an annual monitoring report by 31st December of the last year?	Ian White	New	Not available	Not available	Not available	Not available	New from 2005/06
BV204	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	Barry Land	29%	Not available	Not available	Not available	Not available	New from 2004/05
Bv205	The local authority's score against a 'quality of planning services' checklist	Barry Land	72%	Not available	Not available	Not available	Not available	New from 2004/05
BV219a	The total number of conservation areas in the local authority area	Paul Sutton	New	Not available	Not available	Not available	Not available	New from 2005/06
BV219b	The percentage of conservation areas in the local authority area with an up-to-date character appraisal	Paul Sutton	New	Not available	Not available	Not available	Not available	New from 2005/06
BV219c	The percentage of conservation areas with published management proposals	Paul Sutton	New	Not available	Not available	Not available	Not available	New from 2005/06

Leisure

BVPI Ref	Definition	Officer	Final Figure 2004/05	RED District Council Bottom 25%	AMBER District Council Average	GREEN District Council Top 25%	England Top Quartile	Comment
BV170a	The number of visits to/usage's of local authority funded or part funded museums and galleries in the area per 1,000 population	Alan Clear	New	Not available	Not available	Not available	Not available	New from 2005/06
BV170b	The number of those visits to local authority funded, or part funded museums that were in person per 1,000 population	Alan Clear	New	Not available	Not available	Not available	Not available	New from 2005/06
BV170c	The number of pupils visiting museums and galleries in organised school groups	Alan Clear	3178 GREEN	187	1122	2754	7294	None